## Dekker Centre for the Performing ArtsPolicy Type: OperationalSubject: GM – Staff RelationshipsDate Adopted: March 7, 2013Monitoring: General Manager

- The General Manager shall:
  - Ensure all positions at the Dekker Centre have written Job Descriptions outlining the employee's responsibilities.
    - Establish an evaluation process based upon definable performance objectives.
    - Conduct a formal job performance review a minimum of once per year.
  - Maintain written policies which clarify personnel rules for staff, such as holidays, over-time etc.
  - Orient staff with their rights and responsibilities according to their job descriptions and the Dekker Centre's written policies.
  - Have in place a procedure for resolving employee concerns or grievances.
    - The GM shall make decisions resolving concerns or grievances.
    - An employee may appeal to the Board from the GM's decision only if;
      - Internal procedures have been exhausted, and
      - A Dekker Centre policy has been violated to the employee's detriment, <u>or</u>
      - There has been a violation of the employee's human rights.
  - The GM shall make all employees aware of this policy.